

 Everyone: start here

Getting started

Create your account, confirm it, and climb the three verification levels.

 7 steps

 About 8 minutes

WHAT YOU'LL NEED

- An e-mail address you can open
- A Nigerian phone number
- Your NIN (and BVN if you will list or transact)
- A phone or laptop camera for the liveness check

BY THE END YOU'LL HAVE

- ✓ A confirmed, safe account
- ✓ The right profile types for what you want to do
- ✓ Level 2 (chat and book) or Level 3 (list and transact)

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STEP 1 OF 7

Create your account

Choose how you are signing up, tell us what you need, then fill in a few details.

- ✓ Pick **An individual** or **A company** (companies add a company name and CAC number).
- ✓ Choose every profile that fits: Buyer, Tenant, Seller, Landlord, Agent, Caretaker or Developer. You can add more later.
- ✓ Pick a username. It is public, so avoid anything you would not put on a business card.
- ✓ Use a phone number you answer. It is shared only with a lister after they confirm your viewing.
- ✓ Choose a password of 10+ characters. A short sentence works well.



GOOD TO KNOW

You can hold several profiles at once, for example Buyer and Landlord. Nothing is locked in.



Sign-up: account type, profile types, then your details.

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STEP 2 OF 7

Confirm your e-mail

We send a confirmation link. Opening it activates your account and moves you to level 1.

- ✓ The link works for 48 hours and can be used once.
- ✓ No e-mail? Check spam, or use **send it again** on the page.
- ✓ On this demo environment e-mail is not connected yet, so the link is shown on screen instead. Just click it.



CAREFUL

Never forward your confirmation or password-reset link to anyone. Bricks & Click staff will never ask for it.

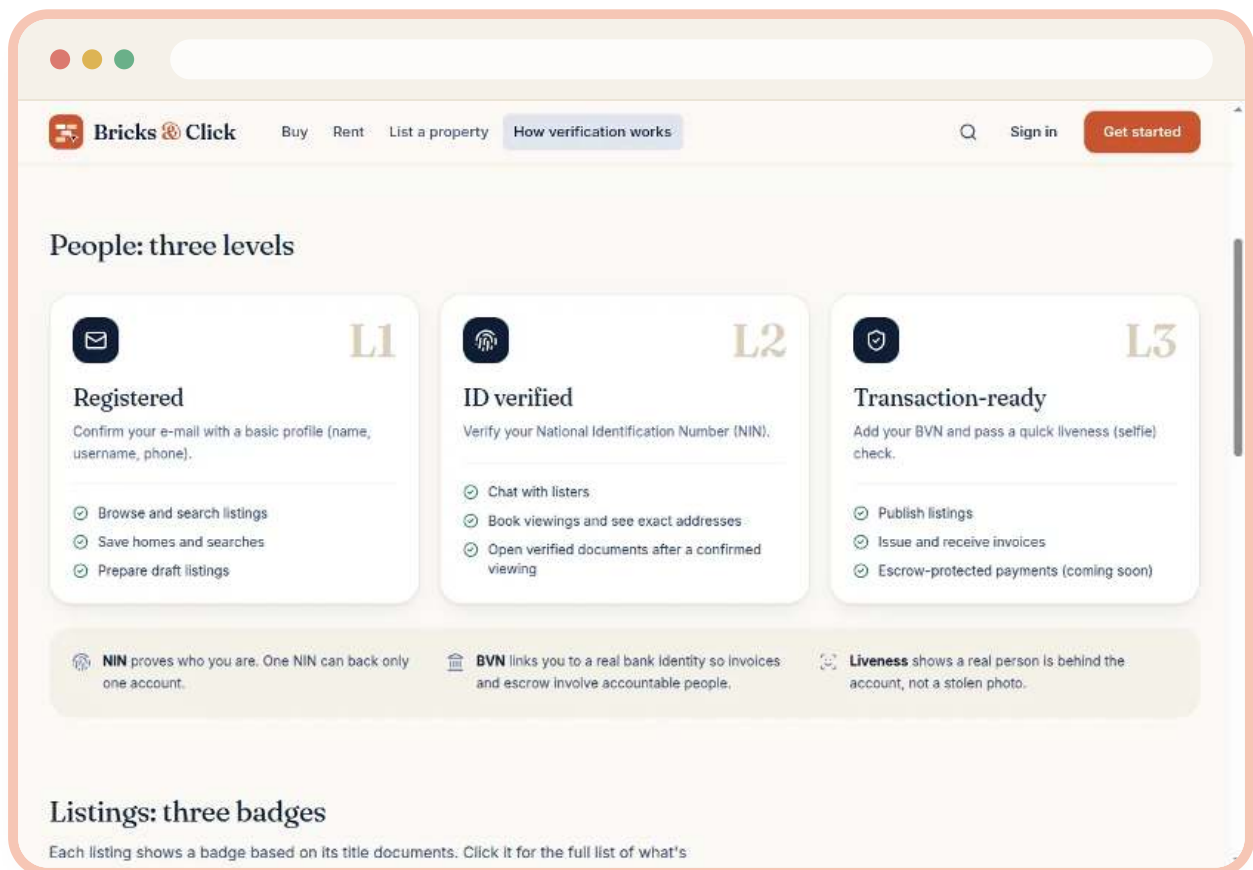
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STEP 3 OF 7

Understand the three levels

Every person on the platform is verified to a level, so you always know who you are dealing with.

- ✓ **Level 1, Registered:** e-mail confirmed. You can browse, search and save.
- ✓ **Level 2, ID verified:** your NIN is verified. You can chat with listers and book viewings.
- ✓ **Level 3, Transaction-ready:** NIN + BVN + liveness. You can publish listings and issue or receive invoices.



The public explainer lives at [How verification works](#).

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STEP 4 OF 7

Verify your NIN

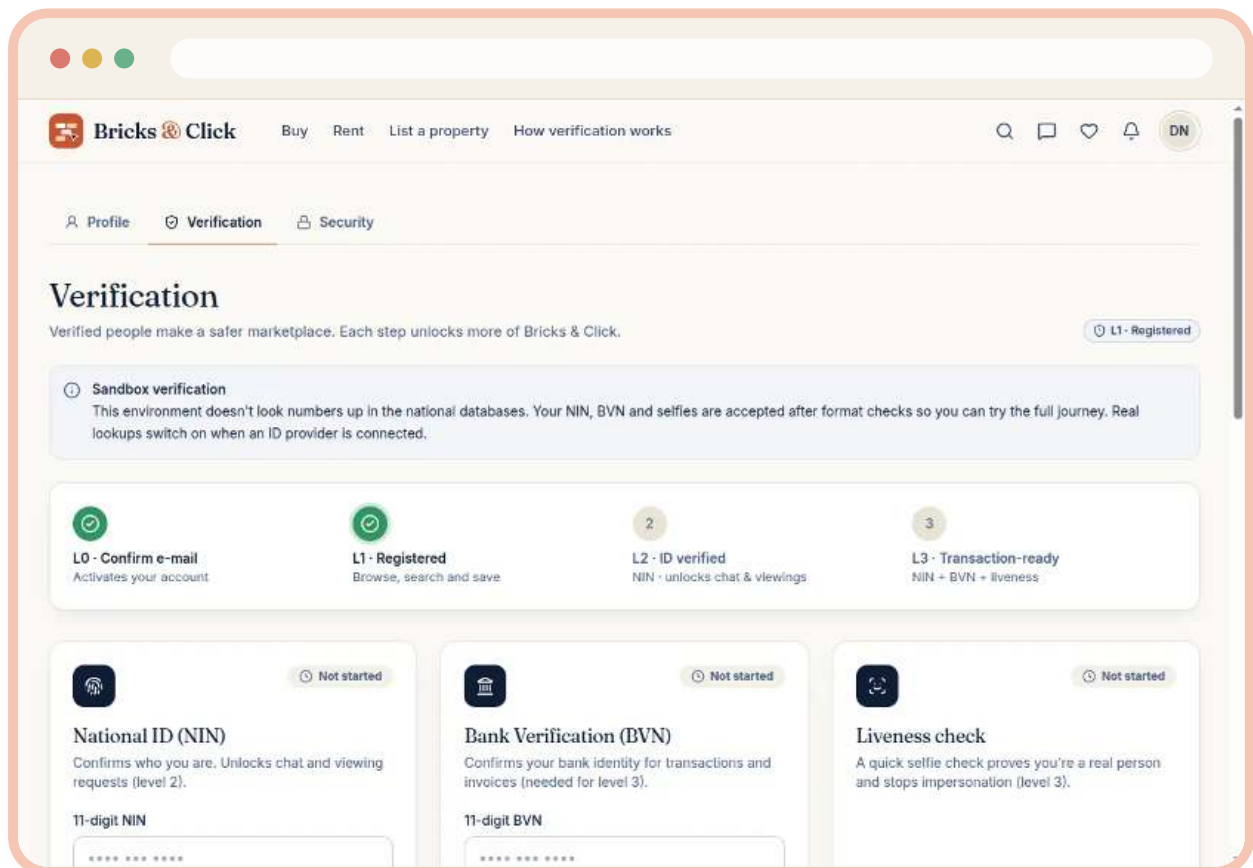
This is the step that unlocks chat and viewing requests.

- ✓ Open **Account** → **Verification**. Type your 11-digit NIN and tick the consent box.
- ✓ Your name is then locked to match your ID, so use your real name when you register.
- ✓ One NIN can back only one account, which stops people creating fake duplicates.



GOOD TO KNOW

In this demo, numbers are accepted after a format check. When a real ID provider is connected, they are checked against the national records.



Your progress, and exactly what each level unlocks.

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STEP 5 OF 7

Add your BVN and a liveness check (Level 3)

Needed if you will publish listings or issue and receive invoices.

- ✓ Enter your 11-digit BVN and date of birth. We never see balances or accounts, and a BVN cannot move money.
- ✓ The liveness check asks for three quick photos (for example look straight, turn left, smile). Use good light and no hat or sunglasses.
- ✓ No camera? You can upload a clear photo for each step instead.
- ✓ A real person on our team may review the photos. They are encrypted and used only for this check.

The screenshot shows a web browser window with the Bricks & Click logo and navigation links: Buy, Rent, List a property, and How verification works. A progress bar at the top indicates the current step: 'Activates your account' (completed), 'Browse, search and save' (completed), 'NIN - unlocks chat & viewings' (completed), and 'NIN + BVN + liveness' (current step). Below the progress bar are three verification cards, each with a 'Not started' status indicator.

- National ID (NIN)**: Confirms who you are. Unlocks chat and viewing requests (level 2). It includes a field for '11-digit NIN' with a masked input, a consent checkbox, and a 'Verify NIN' button.
- Bank Verification (BVN)**: Confirms your bank identity for transactions and invoices (needed for level 3). It includes a field for '11-digit BVN' with a masked input, a 'Date of birth' field with a calendar icon, a consent checkbox, and a 'Verify BVN' button. A note states: 'We never see your bank balances or accounts, and a BVN never lets us move money.'
- Liveness check**: A quick selfie check proves you're a real person and stops impersonation (level 3). It features a 'Start liveness check' button and a note: 'Takes about 30 seconds. Works on phones and laptops with a camera.'

At the bottom, a section titled 'What each level unlocks' shows 'Browse, search, save homes and searches' as 'Unlocked'.

Three cards, one per check, each with its own status.

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STEP 6 OF 7

Lock down your account

Two-step sign-in adds an authenticator-app code to your password. It takes two minutes.

- ✓ Open **Account** → **Security** and choose *Set up two-step sign-in*.
- ✓ Scan the QR code with Google Authenticator, Microsoft Authenticator or 1Password, then enter the 6-digit code.
- ✓ Lost a phone or used a shared computer? **Sign out of all devices** ends every session.

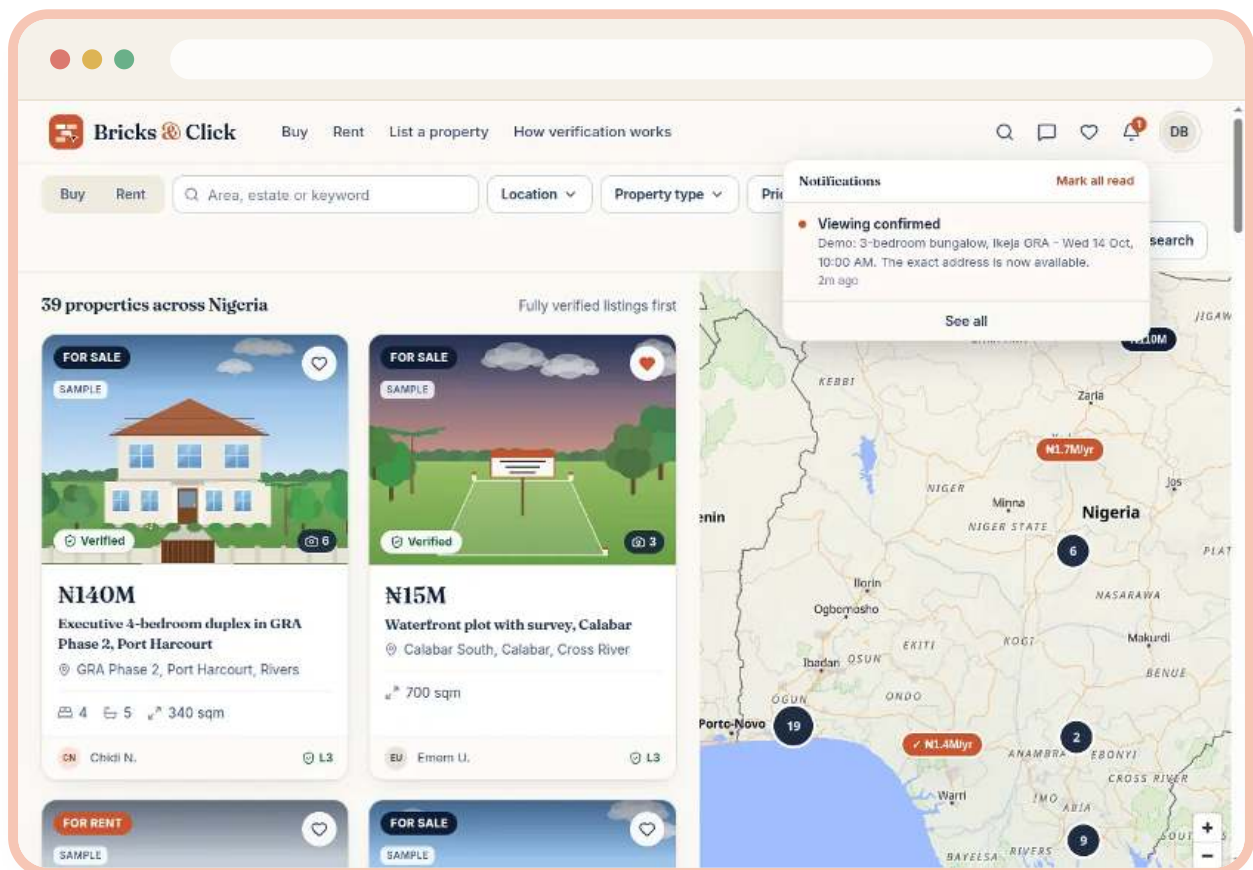
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STEP 7 OF 7

Find your way around

A few places you will use every day.

- ✓ The **bell** shows notifications: viewing updates, invoices, new matches for your saved searches.
- ✓ The **speech bubble** is your inbox. A red number means unread messages.
- ✓ The **heart** opens saved homes and saved searches.
- ✓ Your **avatar menu** has your listings, viewings, invoices, verification and settings.



New activity arrives live, with no refresh needed.



That's the whole journey.

Tick the steps you have done to track your progress, or jump back to any step from the list.

Common questions

Do I have to verify to browse?

No. Anyone can browse and search. You need to be signed in and at level 2 to chat or book a viewing.

Why is my name locked?

Once your NIN is verified, your name must match your ID. Contact support if it needs correcting.

I signed up with the wrong profile type.

Open Account → Profile and tick or untick profile types any time.

Is my ID information safe?

NIN and BVN are encrypted, only our verification team can review them, and every view is logged. Other users see only your level.